

EAST VILLAGE - WINTER 2019/20

1st November 2019 – 30th April 2020.

All accommodation prices include local taxes, buffet breakfast and 3-course dinner.

SMALL CABIN

1 double bed for 2 guests and 1 bunk bed for 2 guests, max. capacity of 4 guests

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
	01.11.19 - 27.11.19 01.04.20 - 30.04.20	28.11.19 - 31.03.20
Single Occupancy	€ 309	€ 374
Double Occupancy	€ 407	€ 489
- Extra Adult	€ 166	€ 194
Children under 12	€ 136	€ 160

LARGE CABIN FOR 2 GUESTS OR TRADITIONAL HOUSE

Large Cabin for 2 guests has a double bed for 2 guests, max. capacity of 2 guests

Traditional House has a double bed for 2 guests & a small bed, can cater max. 2 adults and a small child

Single Occupancy	€ 345	€ 418
Double Occupancy	€ 454	€ 543
Children under 12	€ 150	€ 177

LARGE CABIN FOR 5 GUESTS

*2 bedrooms with 1 double bed for 2 guests, 1 bunk bed for 2 guests, 1 sofa bed for 1 guest in the living room,
2 separate bathrooms, max. capacity of 5 guests*

Single Occupancy	€ 345	€ 418
Double Occupancy	€ 454	€ 543
- Extra Adult	€ 183	€ 216
Children under 12	€ 150	€ 178

QUEEN SUITE

Deluxe suite with VIP service included (private Ivalo airport transfers, luggage service, welcome basket, daily fireplace service, daily cleaning). A double bed, deluxe bathroom, indoor and outdoor bath tub and max. capacity of 2 guests and a small child.

Single Occupancy	€ 742	€ 847
Double Occupancy	€ 936	€ 1,061
Children under 12	€ 306	€ 349

WEDDING CHAMBER

Special earth lodge with turf roof, 1 double bed, deluxe bathroom, included daily cleaning, max. capacity of 2 guests

Single Occupancy	€ 487	€ 554
Double Occupancy	€ 632	€ 712

SMALL GLASS IGLOO

2 single beds, 1 toilet, shower & sauna facilities in a separate building, maximum capacity of 3 guests with an extra bed

Single Occupancy	€ 428	€ 486
Double Occupancy	€ 559	€ 628
- Extra Adult	€ 221	€ 246
Children under 12	€ 180	€ 206

SNOW IGLOO

1 bed only, guests are provided with down sleeping bag, woolen socks and a hood, maximum capacity of 4 guests.

Construction of Snow Igloos are weather dependent

Double Occupancy	€ 519
- Extra Adult	€ 206
Children under 12	€ 170

WEST VILLAGE – WINTER 2019/20

1st November 2019 – 30th April 2020.

All accommodation prices include local taxes, buffet breakfast and 3-course dinner.

SMALL CABIN

1 double bed for 2 guests and 1 bunk bed for 2 guests, maximum capacity of 4 guests

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
	01.11.19 - 27.11.19 01.04.20 - 30.04.20	28.11.19 - 31.03.20
Single Occupancy	€ 362	€ 441
Double Occupancy	€ 472	€ 569
- Extra Adult	€ 189	€ 226
Children under 12	€ 156	€ 187

LARGE CABIN FOR 6 GUESTS

2 bedrooms with 1 double bed for 2 guests, 2 single beds for 1 guest each, 1 bunk bed for 2 guests in the living room, 2 separate bathrooms, max. capacity of 6 guests

Single Occupancy	€ 405	€ 495
Double Occupancy	€ 528	€ 636
- Extra Adult	€ 209	€ 251
Children under 12	€ 173	€ 209

GOLD DIGGER CABIN

1 double bed for 2 guests, 1 bunk bed for 2 guests, max. capacity of 4 guests

Located at the bank of Gold Creek, 10 minutes walking distance from the reception and restaurant.

Single Occupancy	€ 362	€ 441
Double Occupancy	€ 472	€ 569
- Extra Adult	€ 189	€ 226
Children under 12	€ 156	€ 188

SMALL GLASS IGLOO

2 single beds, 1 toilet, shower & sauna facilities in a separate building, max. capacity of 3 guests with an extra bed

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
Single Occupancy	€ 428	€ 486
Double Occupancy	€ 559	€ 628
- Extra Adult	€ 221	€ 246
Children under 12	€ 180	€ 206

LARGE GLASS IGLOO FOR 4 PAX

4 single beds, 1 shower room with toilet, max. capacity of 5 guests with an extra bed.

Single Occupancy	€ 559	€ 638
Double Occupancy	€ 601	€ 680
- Extra Adult	€ 237	€ 266
Children under 12	€ 197	€ 222

KELO-GLASS IGLOO

1 double bed for 2 guests and 1 bunk bed for 2 guests in cabin part, 2 single beds in the igloo part. Max. capacity of 6 guests

Single Occupancy	€ 741	€ 825
Double Occupancy	€ 783	€ 867
- Extra Adult	€ 301	€ 333
Children under 12	€ 254	€ 280

WEST VILLAGE – WINTER 2019/20

1st November 2019 – 30th April 2020.

All accommodation prices include local taxes, buffet breakfast and a 3-course dinner.

LUXURY KELO-GLASS IGLOO

Brand new for the winter 2018/19 season, a large premium accommodation that includes 3 log chalet Bedrooms with private bathroom & shower for 2 guests each, 3 Glass Igloo bedrooms for 2 guests each, plus a large living room & common area, and a sauna section.

Maximum capacity of 12 guests.

Price includes private Ivalo airport transfers, daily firewood service (before 22:00), daily cleaning, welcome basket and luggage service.

Up to 4 Guests

Extra Adult
Extra Child

2985€ / night

299€ / night
249€ / night

Private Chef

330€ (minimum 4 hrs)
Extra Hour-75€
Sunday Supplement- 150€ extra

Private Waiter

196€ (minimum 3 hours)
Extra Hour- 45€
Sunday Supplement- 105€ extra

IMPORTANT INFORMATION

We hope to host you soon in our beautiful resort! In order to make your booking and stay as enjoyable as possible, thank you for reading carefully the information below. Please find the payment and cancellation terms and conditions in the end of the document.

HALF-BOARD PLAN - INCLUDED IN THE ROOM PRICE

We offer our guests a half-board plan included in the room price so they can fully concentrate in enjoying their stay. Please let us know in advance for special dietary requirements, thank you!

- * **Breakfast:** We provide all our guests a tasty and hearty buffet breakfast included in the room price.
- * **Dinner:** We offer a local 3-course fixed dinner menu daily in our restaurants included in the room price. There's always also a vegetarian option available. It is also possible to upgrade your dish on spot to your choice from our á la carte menu for extra supplement. You can also order our Special Lappish dinner in advance, please see the activities price list for option. For Christmas and New Year's Eve a special dinner applies, please see more info below.
- * **Lunch:** We serve lunch daily, which can be purchased on spot if you wish, thus it is not added to your booking. Please note that some activities also include lunch – this is indicated in the activities list.

MANDATORY CHRISTMAS EVE DINNER ON 24.12.19

- * **Applicable to all guests**
 - o 93 € / adult
 - o 78 € / children under 12

MANDATORY NEW YEAR'S EVE DINNER ON 31.12.19

- * **Applicable to all guests**
 - o 110 € / adult
 - o 89 € / children under 12

ADDITIONAL SERVICES

These services are not included in the room price. Please book the services in advance to ensure the availability.

- * **Daily cleaning** – 13 €/day/per person
- * **Luggage handling** – €10/person/way
- * **Transfer from/to Ivalo Airport** – €29/adult/way. Children under 12 y. – 14,5 €/way. Please inform us about your flight schedule when booking. For private transfer options, please send inquiry to our booking office.
- * Please specify child's age, if travelling with children.
- * **Firewood service** – 35 €. For safety reasons, our staff will light a fire in your fireplace, includes a box of firewood and firewood refill is 15€.
- * Please note: Queen Suite and Luxury Kelo Glass Igloo includes a VIP package of: private Ivalo airport transfers, luggage handling, daily cleaning, daily fireplace service, welcome basket. Wedding chamber includes daily cleaning.
- * For children under 3 years can be provided a Baby-cot at 50€/day. Fresh Linen will be provided upon request.

ALL CABINS

- * All cabins are equipped with bathroom & shower (with hairdryer, towels, shampoo and body wash), sauna, fireplace, kitchenette (with fridge and other essential kitchen amenities). You can buy small snacks and beverages from the reception.
- * The cabins can accommodate up to 2-6 guests, please mention the number of guests when booking.
- * Special rate is available for guests who stay for 7 nights or more in shoulder season, please contact us for more information.

GLASS IGLOOS

- * When checking in, please leave your luggage to the reception luggage room, we recommend bringing only a small bag of essentials to the igloos.
- * Small Glass Igloos have 2 single beds, each igloo has a small toilet and a wash basin inside. It is possible to add an extra bed. Max. capacity: 3 guests. All our Glass Igloos have single beds, unless requested to join them together.
- * Large Glass Igloos have 4 single beds, including a shower, a toilet and a wash basin inside. It is possible to add an extra bed. Max. capacity: 5 guests.
- * Showers and saunas located in a building within walking distance. Guests can enjoy the evening sauna from 17:00 to 22:00 while shower is operating 24 hours a day. There are towels, body wash, shampoo and hair dryer available.
- * There are power sockets inside each igloo, please bring along any adaptor if needed.
- * The temperature inside the Glass igloos is set at around 21°C.
- * We ask our Glass Igloo guests kindly not to touch the glass, pour water or throw any objects to the glass roof.

SNOW IGLOOS

- * The construction of snow igloos is weather dependent, usually they are ready by the end of December.
- * Snow Igloo max. capacity is 4 guests. There is no toilet nor a wash basin inside.
- * For the Snow igloos, please ask for your sleeping bag and instructions from reception when you have finished your dinner in the evening.

KELO-GLASS IGLOOS

- * All Kelo-Glass Igloos are equipped with bathroom & shower (with hairdryer, towels, shampoo and body wash), sauna, fireplace, kitchenette (with fridge and other essential kitchen amenities). You can buy small snacks and beverages from the reception.
- * Kelo-Glass Igloos can accommodate up to 6 guests (1 double bed, 2 single bed in the Glass Igloo, 2 bunk beds).
- * Daily cleaning is provided for our guests in Kelo-Glass Igloos

CHECK-IN / OUT AND CHANGING THE ACCOMMODATION

- * The check-in is around 14:00-15:00. You can leave your luggage in the luggage room if you have arrived early or you are waiting to check in to a new room. Check-out is at 10:00.
- * You are welcome to join some activities while waiting for the check-in.
- * If you are staying in both East and West Village, we provide free transfer service between the villages, please check the time with our receptionist upon arrival.

- * We have plenty of wooden sleighs that our guests can use to take their luggage into their rooms when there's snow on the ground, it's fun! If you prefer that we take care of the luggage for you, you can order luggage service in advance, please see extra services for price.

BOOKING ACTIVITIES & EXCURSIONS

- * Activities are part of the real arctic experience! We offer a variety of exciting wintry excursion for our guests. Please see our separate activity price list for options and booking instructions.
- * At least one activity per night to be reserved. Groups over 10 guests are eligible to obtain Group discount. For more information please contact our sales team.
- * We highly recommend you to book your activities before you arrive to Kakslauttanen to guarantee the availability. Naturally, if there's room, you can also book more excursions on spot!
- * We have the best activity center in Lapland – most of our activities start from our resort so you will not waste the time in transfers. Please note that all activities for Kakslauttanen guests are to be booked through us, only chartered suppliers are allowed to pick up guests from our hotel.
- * Please note that all our activities are subject to weather.
- * Cancellations and changes have to be done at least 24 hours before the start of the activity.

GENERAL INFORMATION

- * Kakslauttanen is located 250 km north from Arctic Circle, 40 km south from town of Ivalo and 10 km south the closest village Saariselkä (with supermarket, ATM, shops etc.). Address: Kiilopääntie 9, 99830 Saariselkä, Finland.
- * The closest airport is the Ivalo Airport which is 35km away, about 30 minute-drive from our resort.
- * Northern Lights are visible from last week of August to last week of April but they are weather dependent.
- * The construction of the Snow Chapel and Snow Igloos are weather dependent.
- * Smoking is prohibited in all accommodations. Penalty for smoking is the equivalent of one night's room charge.
- * With respect to our guest's privacy we do not allow flying of Drones without the management's approval.

GETTING HERE

- * **Flying** - The most convenient option. The closest airport is Ivalo (IVL) and there are regular flights from Helsinki to Ivalo every day. The airlines currently flying to Ivalo are Finnair (www.finnair.com) and Norwegian (www.norwegian.com).
- * **By bus** – You can reach us from Rovaniemi, both from the city center and the airport. The bus stop “Kakslauttanen” is 100 meters from our east village reception. Check out timetables for buses from Matkahuolto website (www.matkahuolto.fi/en) and use Kakslauttanen as destination.
- * **By car** – If you are driving, just type our address in your navigator: Kiilopääntie 9, Saariselkä, Finland. Once you are there, you can't miss it. We offer free parking places next to all the cabins and there is plenty space for cars also in front of our restaurant building.

INQUIRIES & BOOKINGS

- * **Online booking** - You have a possibility to check availability and book accommodation and activities yourself! It's easy and quick. Please visit [Kakslauttanen Online Booking](#). After you have booked, please contact our booking office via email (below) email link services, please use our reservation number as a reference. Note that when paying online, the booking will be paid in full.
- * **By email** - Please send your inquiry to our booking office. We kindly ask you to include all the elements of your inquiry in the same email for smooth processing. If you already have made a booking and you wish to add/change something, please include the reference number in the inquiry, thank you.
 - Email: reservations@kakslauttanen.fi
 - Phone: +358 1666 7100
 - Booking office is open Monday-Sunday 9:00-17:00, GMT+2, GMT+2.

TRAVEL INSURANCE:

- * **We highly recommend** our guests have a valid travel insurance policy to cover any cancellations (in accordance to terms and conditions), or any injuries that may require medical attention. The resort doesn't have personal travel insurances for our guests, and therefore the abovementioned items can only be covered by a guest having an active travel insurance policy.

TERMS AND CONDITIONS / WINTER 2019/20

PAYMENT TERMS:

In order to secure the reservation:

- Deposit of 50% has to be received in our account within 5 days after the booking confirmation.
- Final payment should be settled 60 days before arrival
- If the lead time of the booking is less than 60 days, 100% has to be settled.
- If the payment cannot be received in 5 days, we reserve the right to release any tentative bookings without any further reminder
- ✳ We currently accept Visa, Master, Diners and American Express credit cards.
- ✳ Service fee of 30 € is applied to each transaction we assist.
- ✳ You can also pay by link payment or by bank transfer to our account.
- ✳ Upon the guest arrival, we pre-authorize guest's credit cards. This is to guarantee all extra expenses incurred during the stay. Pre-authorization sum varies from 300€ – 1000€ depending on the length of stay.

CANCELLATION POLICY:

The cancellation policy is as follows:

- ✳ After the deposit payment, 30% of the estimated total is non-refundable.
- ✳ 61-120 days before arrival, 50% of the estimated total is non-refundable.
- ✳ 60 days before arrival, 100% is non-refundable.
- ✳ Cancellation charges apply to accommodation including half board.

SPECIAL TERMS & CONDITIONS FOR GROUPS

- ✳ **Requirement of minimum 10 persons.**
- ✳ **Special accommodation price for a driver or tour leader at 75 €/person/night with breakfast and dinner. Rooms are located in West Village with double occupancy. If the driver or tour leader stays in log cabin, glass or snow igloo, net rate will be applied.**
- ✳ **For room allocation, Kakslauttanen Arctic Resort allocates the space according to the availability and past materialization, space is not confirmed until the deposit payment is received.**
- ✳ **For all the group bookings, mandatory 2 activities per night.**
- ✳ All safaris and activities must be reserved through Kakslauttanen Arctic Resort.
- ✳ **The number of materialized bookings in summer season also affects the priority in the winter season bookings.**
- ✳ **Any preferred dinner menus have to be notified 3 weeks in advance.**
- ✳ **Punctuality is important for the reserved meal arrangements as well as activities, rescheduling of the meal time is allowed 48 hours in advance.**
- ✳ **Rescheduling activities is subject due to availability.**
- ✳ **For all delays, penalties will apply.**

Kakslauttanen Arctic Resort reserves the right to change the prices or terms and conditions without any prior notice.