

## EAST VILLAGE - WINTER 2018/19

1<sup>st</sup> November 2018 – 30<sup>th</sup> April 2019.

All accommodation prices include local taxes, buffet breakfast and 3-course dinner.

### SMALL CABIN

*1 double bed for 2 guests and 1 bunk bed for 2 guests, max. capacity of 4 guests*

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
	01.11.18 - 27.11.18 01.04.19 - 30.04.19	28.11.18 - 31.03.19
<b>Single Occupancy</b>	€302	€365
<b>Double Occupancy</b>	€397	€478
- Extra Adult	€162	€189
Children under 12	€131	€157

### LARGE CABIN FOR 2 GUESTS OR TRADITIONAL HOUSE

*Large Cabin for 2 guests has a double bed for 2 guests, max. capacity of 2 guests*

*Traditional House has a double bed for 2 guests & a small bed, can cater max. 2 adults and a small child*

<b>Single Occupancy</b>	€337	€409
<b>Double Occupancy</b>	€443	€531
Children under 12	€147	€174

### LARGE CABIN FOR 5 GUESTS

*2 bedrooms with 1 double bed for 2 guests, 1 bunk bed for 2 guests, 1 sofa bed for 1 guest in the living room,*

*2 separate bathrooms, max. capacity of 5 guests*

<b>Single Occupancy</b>	€337	€409
<b>Double Occupancy</b>	€443	€531
- Extra Adult	€178	€210
Children under 12	€147	€174

### QUEEN SUITE

*Deluxe suite with VIP service included (private airport transfers, luggage service, welcome basket, daily fireplace service (until 10pm), daily cleaning). A double bed, deluxe bathroom, indoor and outdoor bath tub and max. capacity of 2 guests.*

<b>Single Occupancy</b>	€727	€829
<b>Double Occupancy</b>	€914	€1 037
Children under 12	€300	€341

### WEDDING CHAMBER

*Special earth lodge with turf roof, 1 double bed, deluxe bathroom, included daily cleaning, max. capacity of 2 guests*

<b>Single Occupancy</b>	€476	€542
<b>Double Occupancy</b>	€617	€694

### SMALL GLASS IGLOO

*2 single beds, 1 toilet, shower & sauna facilities in a separate building, maximum capacity of 3 guests with an extra bed*

<b>Single Occupancy</b>	€418	€475
<b>Double Occupancy</b>	€543	€613
- Extra Adult	€215	€240
Children under 12	€177	€201

### SNOW IGLOO

*1 bed only, guests are provided with down sleeping bag, woolen socks and a hood, maximum capacity of 4 guests*

<b>Single Occupancy</b>	€358
<b>Double Occupancy</b>	€506
- Extra Adult	€200
Children under 12	€166

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### SMALL CABIN

*1 double bed for 2 guests and 1 bunk bed for 2 guests, maximum capacity of 4 guests*

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
	01.11.18 - 27.11.18 01.04.19 - 30.04.19	28.11.18 - 31.03.19
<b>Single Occupancy</b>	<b>€353</b>	<b>€431</b>
<b>Double Occupancy</b>	<b>€460</b>	<b>€555</b>
- Extra Adult	€184	€220
Children under 12	€152	€183

### LARGE CABIN FOR 6 GUESTS

*2 bedrooms with 1 double bed for 2 guests, 2 single beds for 1 guest each, 1 bunk bed for 2 guests in the living room, 2 separate bathrooms, max. capacity of 6 guests*

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
<b>Single Occupancy</b>	<b>€396</b>	<b>€484</b>
<b>Double Occupancy</b>	<b>€515</b>	<b>€621</b>
- Extra Adult	€203	€244
Children under 12	€169	€204

### GOLD DIGGER CABIN

*1 double bed for 2 guests, 1 bunk bed for 2 guests, max. capacity of 4 guests*

*Located at the bank of Gold Creek, 10 minutes walking distance from the reception and restaurant.*

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
<b>Single Occupancy</b>	<b>€353</b>	<b>€431</b>
<b>Double Occupancy</b>	<b>€460</b>	<b>€555</b>
- Extra Adult	€184	€220
Children under 12	€152	€183

### SMALL GLASS IGLOO

*2 single beds, 1 toilet, shower & sauna facilities in a separate building, max. capacity of 3 guests with an extra bed*

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
<b>Single Occupancy</b>	<b>€418</b>	<b>€475</b>
<b>Double Occupancy</b>	<b>€543</b>	<b>€613</b>
- Extra Adult	€215	€240
Children under 12	€177	€201

### LARGE GLASS IGLOO FOR 4 PAX

*4 single beds, 1 shower room with toilet, max. capacity of 4 guests*

	<u>Daily Price in Shoulder Season</u>	<u>Daily Price in High Season</u>
<b>Single Occupancy</b>	<b>€455</b>	<b>€520</b>
<b>Double Occupancy</b>	<b>€586</b>	<b>€664</b>
- Extra Adult	€231	€260
Children under 12	€191	€217

### KELO-GLASS IGLOO

*1 double bed for 2 guests and 1 bunk bed for 2 guests in cabin part, 2 single beds in the igloo part. Max. capacity of 6 guests*

<b>Single Occupancy</b>	<b>€585</b>	<b>€670</b>
<b>Double Occupancy</b>	<b>€765</b>	<b>€848</b>
- Extra Adult	€294	€326
Children under 12	€248	€274

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### LUXURY KELO-GLASS IGLOO

*Brand new for the winter 2018/19 season, a large premium accommodation that includes 3 log chalet Bedrooms with private bathroom & shower for 2 guests each, 3 Glass Igloo bedrooms for 2 guests each, plus a large living room & common area, and a sauna section.*

*Maximum capacity of 12 guests.*

*Price includes private airport transfers, daily firewood service (before 22:00), daily cleaning, welcome basket and luggage service.*

<b>Up to 6 Guests</b>	<b>2850€/ night</b>
Extra Adult	247€/ night
Extra Child	216€/ night
<b>Private Chef</b>	<b>74€/ hour (Sunday: 148€/ hour)</b>
<b>Private Waiter</b>	<b>56€/ hour (Sunday: 112€/ hour)</b>

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## IMPORTANT INFORMATION

We hope to host you soon in our beautiful resort! In order to make your booking and stay as enjoyable as possible, thank you for reading carefully the information below. Please find the payment and cancellation terms and conditions in the end of the document.

### HALF-BOARD PLAN - INCLUDED IN THE ROOM PRICE

We offer our guests a half-board plan included in the room price so they can fully concentrate in enjoying their stay. Please let us know in advance for special dietary requirements, thank you!

- \* **Breakfast:** We provide all our guests a tasty and hearty buffet breakfast included in the room price.
- \* **Dinner:** We offer a local 3-course fixed dinner menu daily in our restaurants included in the room price. There's always also a vegetarian option available. It is also possible to upgrade your dish on spot to your choice from our á la carte menu for extra supplement. You can also order our Special Lappish dinner in advance, please see the activities price list for option. For Christmas and New Year's Eve a special dinner applies, please see more info below.
- \* **Lunch:** We serve lunch daily, which can be purchased on spot if you wish, thus it is not added to your booking. Please note that some activities also include lunch – this is indicated in the activities list.

### MANDATORY CHRISTMAS EVE DINNER SUPPLEMENT ON 24.12.18

- \* **Applicable to all guests**
  - o 93 €/ adult
  - o 77 €/ children under 12

### MANDATORY NEW YEAR'S EVE DINNER SUPPLEMENT ON 31.12.18

- \* **Applicable to all guests**
  - o 110 €/ adult
  - o 88 €/ children under 12

### **ADDITIONAL SERVICES**

These services are not included in the room price. Please book the services in advance to ensure the availability.

- \* **Daily cleaning** – 13 €/day..
- \* **Luggage handling** – €10/person/way
- \* **Transfer from/to Ivalo Airport** – €29/adult/way. Children under 12 y. – 14,5 €/way. Please inform us about your flight schedule when booking. For private transfer options, please send inquiry to our booking office.
- \* **Firewood service** – 35 €. For safety reasons, our staff will light a fire in your fireplace, includes a box of firewood. Firewood refill – 15€.
- \* Please note: Queen Suite includes a VIP package of: private airport transfers, luggage handling, daily cleaning, daily fireplace service, welcome basket. Wedding chamber includes daily cleaning.

### **ALL CABINS**

- \* All cabins are equipped with bathroom & shower (with hairdryer, towels, shampoo and body wash), sauna, fireplace, kitchenette (with fridge and other essential kitchen amenities). You can buy small snacks and beverages from the reception.
- \* The cabins can accommodate up to 2-6 guests, please mention the number when booking.
- \* Special rate is available for guests who stay for 7 nights or more, please contact us for more information

### **GLASS IGLOOS**

- \* When checking in, please leave your luggage to the reception luggage room, we recommend bringing only a small bag of essentials to the igloos.
- \* Small Glass Igloos have 2 single beds, each igloo has a small toilet and a wash basin inside. It is possible to add an extra bed. Max. capacity: 3 guests. All our Glass Igloos have single beds, unless requested to join them together.
- \* Large Glass Igloos have 4 single beds, including a shower, a toilet and a wash basin inside. It is possible to add an extra bed. Max. capacity: 5 guests.
- \* Showers and saunas located in a building within walking distance. Guests can enjoy the evening sauna from 17:00 to 22:00 while shower is operating 24 hours a day. There are towels, body wash, shampoo and hair dryer available.
- \* There are power sockets inside each igloo, please bring along any adaptor if needed.
- \* The temperature inside the Glass igloos is set at around 21°C.
- \* We ask our Glass Igloo guests kindly not to touch the glass, pour water or throw any objects to the glass roof.

### **SNOW IGLOOS**

- \* The construction of snow igloos is weather dependent, usually they are ready by the end of December.
- \* Snow Igloo max. capacity is 4 guests. There is no toilet nor a wash basin inside.
- \* For the Snow igloos, please ask for your sleeping bag and instructions from reception when you have finished your dinner in the evening.

### **KELO-GLASS IGLOOS**

- \* All Kelo-Glass Igloos are equipped with bathroom & shower (with hairdryer, towels, shampoo and body wash), sauna, fireplace, kitchenette (with fridge and other essential kitchen amenities). You can buy small snacks and beverages from the reception.
- \* Kelo-Glass Igloos can accommodate up to 6 guests (1 double bed, 2 single bed in the Glass Igloo, 2 bunk beds).
- \* Daily cleaning is provided for our guests in Kelo-Glass Igloos

### **CHECK-IN / OUT AND CHANGING THE ACCOMMODATION**

- \* The check-in is around 14:00-15:00. You can leave your luggage in the luggage room if you have arrived early or you are waiting to check in to a new room. Check-out is at 10:00.
- \* You are welcome to join some activities while waiting for the check-in.
- \* If you are staying in both East and West Village, we provide free transfer service between the villages, please check the time with our receptionist upon arrival.
- \* We have plenty of wooden sleighs that our guests can use to take their luggage into their rooms when there's snow on the ground, it's fun! If you prefer that we take care of the luggage for you, you can order luggage service in advance, please see extra services for price.

## **BOOKING ACTIVITIES & EXCURSIONS**

- \* Activities are part of the real arctic experience! We offer a variety of exciting wintry excursion for our guests. Please see our separate activity price list for options and booking instructions.
- \* At least one activity per night is required to be reserved.
- \* We highly recommend you to book your activities before you arrive to Kakslauttanen to guarantee the availability. Naturally, if there's room, you can also book more excursions on spot!
- \* We have the best activity center in Lapland – most of our activities start from our resort so you will not waste the time in transfers. Please note that all activities for Kakslauttanen guests are to be booked through us, only chartered suppliers are allowed to pick up guests from our hotel.
- \* Please note that all our activities are subject to weather.
- \* Cancellations and changes have to be done at least 24 hours before the start of the activity.
- \* Please note that groups of over ten people are eligible for group discounts on our activities, our sales team is happy to help.

## **GENERAL INFORMATION**

- \* Kakslauttanen is located 250 km north from Arctic Circle, 40 km south from town of Ivalo and 10 km south the closest village Saariselkä (with supermarket, ATM, shops etc.). Address: Kiilopääntie 9, 99830 Saariselkä, Finland.
- \* The closest airport is the Ivalo Airport which is 35km away, about 30 minute-drive from our resort.
- \* Northern Lights season last week of August to last week of April.
- \* The construction of the Snow Chapel is weather dependent, usually ready during December.
- \* Smoking is prohibited in all accommodations. Penalty for smoking is the equivalent of one night's room charge.

## **GETTING HERE**

- \* **Flying** - The most convenient option. The closest airport is Ivalo (IVL) and there are regular flights from Helsinki to Ivalo every day. The airlines currently flying to Ivalo are Finnair ([www.finnair.com](http://www.finnair.com)) and Norwegian ([www.norwegian.com](http://www.norwegian.com)).
- \* **By bus** – You can reach us from Rovaniemi, both from the city center and the airport. The bus stop “Kakslauttanen” is 100 meters from our reception. Check out timetables for buses from Matkahuolto website ([www.matkahuolto.fi/en](http://www.matkahuolto.fi/en)) and use Kakslauttanen as destination.
- \* **By car** – If you are driving, just type our address in your navigator: Kiilopääntie 9, Saariselkä, Finland. Once you are there, you can't miss it. We offer free parking places next to all the cabins and there is plenty space for cars also in front of our restaurant building.

## **INQUIRIES & BOOKINGS**

- \* **Online booking** - You have a possibility to check availability and book accommodation yourself! It's easy and quick. Please visit [Kakslauttanen Online Booking](#). After you have booked, please contact our booking office via email (below) to add any activities and extra services, please use our reservation number as a reference. Note that when paying online, the booking will be paid in full.
- \* **By email** - Please send your inquiry to our booking office. We kindly ask you to include all the elements of your inquiry in the same email for smooth processing. If you already have made a booking and you wish to add/change something, please include the reference number in the inquiry, thank you.
  - Email: [reservations@kakslauttanen.fi](mailto:reservations@kakslauttanen.fi)
  - Phone: +358 1666 7100
  - Booking office is open Monday-Sunday 9:00-19:00, GMT+2, summer period open Monday-Saturday 9:00-17:00, GMT+2.

## **TRAVEL INSURANCE:**

- \* **We highly recommend** our guests have a valid travel insurance policy to cover any cancellations (in accordance to terms and conditions), or any injuries that may require medical attention. The resort doesn't have personal travel insurances for our guests, and therefore the abovementioned items can only be covered by a guest having an active travel insurance policy.

## TERMS AND CONDITIONS / WINTER 2018/19

### **PAYMENT TERMS:**

In order to secure the reservation:

- Deposit of 50% has to be received in our account within 5 days
- Final payment should be settled 60 days before arrival
- If the lead time of the booking is less than 60 days, 100% has to be settled.
- If the payment cannot be received in 5 days, we reserve the right to release any tentative bookings without any further reminder
- ✳ We currently accept Visa, Master, Diners and American Express credit cards.
- ✳ Service fee of 30 € is applied to each transaction we assist.
- ✳ You can also pay by link payment or by bank transfer to our account.

### **CANCELLATION POLICY:**

The cancellation policy is as follows:

- ✳ After the deposit payment, 30% of the estimated total is non-refundable.
- ✳ 61-120 days before arrival, 50% of the estimated total is non-refundable.
- ✳ 60 days before arrival, 100% is non-refundable.
- ✳ Cancellation charges apply to accommodation including half board.

**Kakslauttanen Arctic Resort reserves the right to change the prices or terms and conditions without any prior notice.**